

JOHANNA CHEONG

Osteopath

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EXECUTIVE SUMMARY

- Financial Advisor turned **Osteopath** with **2 years' experience assessing, diagnosing, and treating patients who present with neuro-musculoskeletal complaints** in Royal Melbourne Institute of Technology (RMIT) Health Clinic in Australia.
- Specialised knowledge of the neuro-musculoskeletal system; skilled in providing musculoskeletal and nervous system assessments, manual therapy, and clinical exercise programs.
- Experienced in developing and implementing holistic treatment plans for patients; deeply passionate about the restoration of normal function and promotion of health and well-being.
- Excellent communicator with ability to cultivate close relationships with patients and their next-of-kin and medical and ancillary staff; capable of connecting with a diverse range of people and creating positive impact in the lives of others.

EDUCATION

Bachelor of Health Science/ Bachelor of Applied Science (Osteopathy)

- Royal Melbourne Institute of Technology (RMIT) • Melbourne, Australia • Estimated completion: Dec 2022
 - Member of Golden Key International Honor Society

Master of Commerce

- Double specialisations: Finance, Organisational & Management Studies • University of New South Wales • Australia • 2008
 - President & Social Director of Singapore Students' Association

Bachelor of Arts

- Psychology & Education • University of New South Wales • Australia • 2006

KEY SKILLS

Consultation • **Neuro-musculoskeletal Injuries** • Manual Therapy • **Clinical Exercise Programs** • Patient Treatment Plans
Diagnostic Imaging Techniques • Patient Relationship Management • **Lifestyle Counselling**
Mental Health & Wellbeing

PROFESSIONAL EXPERIENCE

STUDENT PLACEMENT

Jan 2020 – Present

Royal Melbourne Institute of Technology (RMIT) Health Clinic, Melbourne, Australia

A state-of-the-art clinical teaching space, the RMIT Health clinic aims to provide quality medical care to members of the community by providing affordable services through a range of traditional and evidence-based health services performed by supervised senior students.

- Examine patients, identify symptoms, evaluate, and manage musculoskeletal complaints including headaches, back and neck pain, sports injuries, joint related injuries, and chronic pain under supervision of qualified practitioners.
- Conduct musculoskeletal and nervous system assessments, perform manual therapy, develop clinical exercise programs, monitor and review records of treatment plans and recovery status, and provide lifestyle counselling.
- Liaise with multi-disciplinary teams to plan and execute services for patients, families, and caregivers; develop referral pathways and ensure efficient use of resources.
- Maintain accurate patient records and update medical history ensuring patient confidentiality and adherence to clinic policies and procedures.

SENIOR EXECUTIVE FINANCIAL CONSULTANT

May 2011 – June 2021

Great Eastern Financial Advisors, Singapore

Founded in 1908, Great Eastern is the most established life insurance group in Singapore and Malaysia and is among the top 3 life and general insurance agencies in Singapore.

- Negotiated insurance plans (e.g., life, health, mortgage), advised clients on financial planning (e.g., wealth accumulation, protection, investment, savings, education, retirement), and managed clients' financial investment portfolio for high-net-worth individuals and business owners valued at up to 30M SGD.
- Evaluated clients' finances to ascertain needs and risk appetite, provided advice on financial products and services to boost investment portfolio; formulated bespoke solutions to deliver high standards of customer service.
- Built and retained positive business relationships with clients to solicit client retention, referrals, and successful upselling. Kept abreast of market trends and news to address any issues or concerns and reassure clients on financial investments during market volatility.

Significant Achievements

- Top Rookie Producer Great Eastern Achiever Award 2016.
- Member of Million Dollar Round Table (MDRT) 2013, 2015.
- Top Financial Consultant Award 2012.

PROCUREMENT OFFICER Kim Chay Industrial Supplies Pte Ltd, Singapore

July 2010—May 2011

PROPERTY MANAGEMENT OFFICER Infinity Property Agents, Australia

Mar 2009—June 2010

INTERN, FIXED INCOME (SETTLEMENTS) The Royal Bank of Scotland, Singapore

Mar 2008—Feb 2009

CUSTOMER SERVICE OFFICER HSBC, Singapore

Jan 2003—Dec 2003

CUSTOMER SERVICE OFFICER Inland Revenue Authority of Singapore, Singapore

Jun 2002—Dec 2002

CERTIFICATIONS

Chartered Financial Consultant Accreditation (ChFC)

- Jan 2015 – Dec 2017

Associate Estate Planning Practitioner (AEPP)

- Jan 2015 – Dec 2017

MISCELLANEOUS INFORMATION

Nationality: Singaporean

Languages: Fluent in English and Mandarin

Availability: Jan 2023